

# KHUSHAWANT ARYA

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## PROFESSIONAL SUMMARY

Results-driven professional with 4+ years in data analysis and business analytics, aiming for a role as an AI and analytics engineer. I specialize in creating impactful visualizations and developing analytics frameworks that enhance business outcomes and improve project efficiency.

## EDUCATION

**Indian Institute of Technology Roorkee (IITR)**

Bachelor's, B.Tech in Metallurgical and Materials Engineering

June 2015 - July 2019

## CERTIFICATIONS

Microsoft Power BI Data Analyst (PL-300)

Associate Data Engineer - Data Camp

Microsoft Azure Fundamentals Certification Course (AZ-900)

Machine Learning Specialization - DeepLearning.AI Coursera

## PROFESSIONAL EXPERIENCE

### WNS

Assistant Manager

Gurugram, HR, India

January 2025 - Present

- Supporting a global pharmaceutical client with commercial data analytics, including developing dashboards, tracking KPIs, performing competitive analysis, and deriving insights from IQVIA datasets to assess brand and market performance

### Trinity Life Sciences

Associate Consultant

Gurugram, HR, India

October 2024 - January 2025

- Developed Power BI dashboards for RMMH sales demand tracking, improving demand predictions by 80%.
- Automated Tableau dashboard operations across pharma brands, cutting manual effort by 80% and boosting freshness.

### Trinity Life Science

Senior Business Analyst

Gurugram, Haryana, India

January 2023 - September 2024

- Enabled data-driven decision-making for a \$3.2M rare genetic therapy initiative by designing Tableau/SQL dashboards, incorporating data analytics and modeling techniques.
- Improved demand predictions by 80% for RMMH sales demand tracking by developing Power BI dashboards, utilizing advanced data mining and analytics methods.

### Syneos Health

GCS Analyst & Project Specialist

Gurugram, Haryana, India

January 2022 - December 2023

- Reduced reporting time by 20% by developing a Sponsor Reporting Dashboard for site performance tracking, utilizing TSQL and data modelling techniques.
- Improved efficiency by 15% by creating KPI dashboards for real-time project tracking, implementing ETL processes and integrating data from SharePoint sources.

### Ridobiko

Operational-Business Analyst

Roorkee, Uttarakhand, India

June 2018 - June 2019

- Increased customer satisfaction rate to 92% by streamlining customer outreach and vendor enrollment processes using data-driven insights and DevOps methodologies.
- Boosted operational efficiency by 25% by implementing DevOps practices to automate and optimize vendor enrollment workflows.

## SKILLS

- **Programming & Software:** Python, SQL, Advance Excel, Power BI, Tableau, Figma, Pandas, NumPy
- **Data Manipulation & Management:** Data Warehousing, OLAP, ETL, ELT, Pyspark
- **Machine Learning & AI:** Machine Learning Algorithms, Deep Learning, Feature Engineering
- **Business Analysis:** Requirement Gathering, Process Analysis, Business Process Modeling, User Journey
- **Domain Knowledge:** Health Care & Pharma Analytics
- **Languages:** Hindi, English